

SOCIAL VALUE MALAYSIA

Job Description

Position: Analyst / Senior Analyst, Social Value Consultancy

Organisation: Social Value Malaysia

Location: Kuala Lumpur, Malaysia

Level: Analyst or Senior Analyst (commensurate with experience)

Employment Type: Full-Time

About Social Value Malaysia

Social Value Malaysia is a purpose-driven consultancy committed to helping organisations measure, manage, and maximise their social, economic, and environmental impact. We partner with corporations, government bodies, and civil society to embed social value thinking into strategy, procurement, and reporting — driving meaningful outcomes for communities across Malaysia.

Role Overview

We are looking for a curious, analytical, and socially conscious individual to join our growing consultancy practice as an Analyst or Senior Analyst. You will play a hands-on role in conducting social value assessments, stakeholder research, and impact measurement for a diverse portfolio of clients across sectors.

This is an ideal role for someone with a background in the social sciences, development studies, anthropology, economics, or related fields, who is passionate about translating evidence into actionable insights that drive positive change.

Key Responsibilities

Social Value Research & Analysis

- Design and implement mixed-methods research frameworks combining qualitative and quantitative approaches
- Conduct stakeholder interviews, focus group discussions, ethnographic observations, and surveys to gather primary data
- Analyse social, economic, and environmental data to assess programme and organisational outcomes
- Apply recognised social value methodologies including Social Return on Investment (SROI), Theory of Change, and outcome mapping
- Synthesise complex findings into clear, evidence-based insights and recommendations

Client Engagement & Consultancy Delivery

- Support the delivery of social value assessments and impact reports for corporate, public sector, and non-profit clients
- Facilitate stakeholder engagement sessions, community consultations, and co-design workshops
- Prepare high-quality reports, presentations, and policy briefs for client and public audiences
- Contribute to proposal writing and business development activities

Knowledge & Thought Leadership

- Stay abreast of emerging trends in social value, ESG, impact measurement, and sustainable development
- Support the development of tools, frameworks, and methodologies that strengthen Social Value Malaysia's practice

- Contribute to knowledge-sharing, publications, and events that position the organisation as a sector leader

Requirements

Qualifications

- Bachelor's or Master's degree in Anthropology, Sociology, Development Studies, Economics, Public Policy, Environmental Studies, or a related social science discipline
- Candidates with interdisciplinary backgrounds combining social sciences and data analytics are strongly encouraged to apply

Experience

- Analyst: Minimum 1–2 years of relevant experience in research, consulting, impact evaluation, or social development
- Senior Analyst: Minimum 3–5 years of relevant experience with demonstrated ability to lead research projects and manage client relationships
- Hands-on experience in both qualitative research (interviews, ethnography, focus groups, discourse analysis) and quantitative research (surveys, statistical analysis, data visualisation)
- Prior experience working with communities, marginalised groups, or on social impact programmes in Malaysia or the region is an advantage
- Exposure to corporate sustainability, ESG reporting, or government social programmes is a plus

Skills & Competencies

- Strong research design and methodology skills across qualitative and quantitative traditions
- Proficiency in data analysis tools such as Excel, SPSS, R, or similar; experience with NVivo or qualitative coding software is a plus
- Excellent written and verbal communication skills — ability to translate complex findings into accessible narratives
- Strong facilitation and interpersonal skills with the ability to engage diverse stakeholder groups
- Culturally sensitive, empathetic, and able to work effectively across communities and sectors
- Proficiency in English and Bahasa Malaysia; additional languages (e.g., Mandarin, Tamil) are an advantage

Added Advantage

- Background in Anthropology or ethnographic research methodologies
- Familiarity with Social Return on Investment (SROI) or other social impact/project/programme monitoring, evaluation and learning (MEL) frameworks
- Experience in policy research, programme evaluation, or development finance
- Understanding of Malaysia's socio-economic landscape, community structures, and social policy context

What We Offer

- A meaningful role at the forefront of Malaysia's social value and impact measurement movement
- Exposure to diverse industries, sectors, and social issues through varied client engagements
- A collaborative, intellectually stimulating, and mission-driven work culture
- Mentorship and structured professional development opportunities
- Competitive remuneration commensurate with experience and qualifications
- Flexible working arrangements where applicable

How to Apply

- Interested candidates are invited to submit their CV and a brief cover letter to <https://forms.gle/5tAZB7o3Xvg4u9YP7> by 30th May 2026.